

WARRANTY RETURN AUTHORIZATION FORM



MSPA-USA
6848 S. Airport Rd
West Jordan, UT 84084

Please complete the card with detailed information. For the RGA #, please call (888) 521-6183 for a authorization number.

Failure to send in the card filled with the complete information is subject to non-acceptance of returned goods.

TRANSPORTATION COSTS INCURRED TO AND FROM THE MANUFACTURER OR AUTHORIZED SERVICE CENTER IS THE RESPONSIBILITY OF THE PURCHASER.

CUSTOMER INFORMATION

RGA# _____

Owner's name: _____

Address: _____

City: _____ State: _____ Zip Code: _____

Phone Number: _____

E-mail: _____

Spa Model: _____

Spa Serial Number: _____ (Found on white label on spa body - i.e.CN-BUB00000IK0)

Place of Purchase: _____

Date of Purchase: _____

DEFECT STATUS DESCRIPTION

Pool cracking problems Control Box problems Heater problems Other

IMPORTANT

- For spa body problem, please attach pictures to show the details together with this card and a copy of the store receipt upon returning.
- For control box problem, please attach below with this card and the store receipt upon returning.
 - Jet Spa: top lid of the filter pump
 - Bubble Spa: the head of the connecting wire from your control panel.

Failure to do above may be subject to rejection.